

## Privacy statement YouGIVE app & YouGET app

### § 1 Information about the collection of personal data

- 1.1. YouGET / SpiderInteractive BV (PO Box 339 3440 AH Woerden, The Netherlands, Chamber of Commerce 30209973) (hereafter "YouGET" or "we") offers you the YouGIVE app and the YouGET app (hereafter the "app" or "apps"). In this document we inform you about the collection of personal data when using the apps. Personal data is all data that can be related to you personally, e.g. name, email address and user behavior.
- 1.2. YouGET / SpiderInteractive BV is responsible according to Article 4 (7) EU General Data Protection Regulation (GDPR). If you have any questions about data protection, you can send us an email at [info@youget.nl](mailto:info@youget.nl).
- 1.3. When you contact us by e-mail or via the contact form, we will save your e-mail address to answer your questions. This also applies to your name and telephone number if you give us that. We delete the data that arises in this context after the storage is no longer needed, or restrict the processing - in case of legal retention requirements.

### § 2 Your rights

- 2.1. You have the following rights with regard to your personal data
  - Right of access (art.15 EU-GDPR),
  - Right to rectification (art. 16 EU-GDPR) or data erasure (art. 17 EU-GDPR),
  - Right to restriction of processing (art.18 EU-GDPR),
  - Right to data portability (art. 20 EU GDPR),
  - Right of objection for the future (art. 21 EU-GDPR) in the case of processing of personal data for the performance of tasks in the public interest (art. 6 para. 1 point 1 e EU-GDPR) or for protection legitimate interests (art. 6 Para. 1 Point 1 f EU-GDPR). In the event of an objection, we will refrain from further processing your data for the above purposes, unless there are compelling reasons that deserve protection for processing that outweigh your interests, fundamental rights and freedoms or the processing is for its creation, exercise or defense of Legal claims required.
- 2.2. If you agree to the terms and conditions when registering for one of the apps, you consent to the processing of your data. You can only withdraw this permission if you delete your account.
- 2.3. You have the right to complain about the processing of your personal data by us to the data protection supervisory authority.

### § 3 Collection and storage of personal data when using the app

- 3.1. When using our apps, we collect personal data to enable the basic functions of the YouGIVE app and the YouGET app. Basic functions are understood to mean; organizing programs as administrator, issuing points and collecting vouchers as a group member (YouGIVE) and collecting points as a participant in order to use them for vouchers that can be handed in to administrators and / or group members (YouGET). The personal data that is stored are: first and last name, email address. The group name is also stored for admins and group members. This information is necessary for the correct operation of the apps. The legal basis for this is article 6 (1) (1) (b) EU-GDPR.
- 3.2. We collect the following data, which are technically necessary to provide you with the functions of our apps and to guarantee stability and security (legal basis is article 6 (1) (1) (f) EU-GDPR):
  - IP-address
  - Date and time of the request
  - Time zone difference with Greenwich Mean Time (GMT)
  - Content of the request (specific page)

- Access status / HTTP status code
- Amount of data transferred on a case-by-case basis

We never use the data to draw personal conclusions about you.

### 3.3. Use of cookies:

In addition to the above data, cookies are stored on your device when you use our app. Cookies are small text files that are stored on your hard drive and are assigned to the app you use, which means that certain information is sent to us. Cookies cannot run programs or viruses to your device. They only serve to make the Internet offer generally more user-friendly and effective.

#### 3.3.1. This app uses the following types of cookies, the scope and functionality of which are explained below:

- Temporary cookies
- Permanent cookies

3.3.2. Temporary cookies are automatically deleted when you close the app. In particular, these include session cookies. These store a so-called session ID, with which various requests can be assigned from the app to the joint session. This allows you to, for example, browse back to a previously used page in the app. The session cookies are deleted when you log out or close the app.

3.3.3. Permanent cookies are automatically deleted after a certain period of time, which may differ depending on the cookie.

### 3.5. Gender

You can voluntarily indicate your gender via your account details. This is only used by us to make gender distribution visible in anonymous statistics.

### 3.6. View and edit data

When you create an account, the data you provide is revocably stored to use the YouGIVE and/or the YouGET app. You can view and edit your details via "My account".

### 3.7. Delete account

You can delete your account when you decide to stop using the YouGIVE and/or the YouGET app. In that case, all your personal data will be permanently deleted.

If the data is deleted, only the then anonymous account ID remains in the system for statistical purposes. The legal basis for this is article 6 (1) (1) (f) EU-GDPR.

## § 4 Collection and storage of data when using our contact form

- 4.1. If you have any questions you can contact us via the contact form in the apps. Your name and e-mail address are automatically provided. You can also send an e-mail to [info@youget.nl](mailto:info@youget.nl) where it is necessary to mention your first and last name, so that we know who the request came from and to be able to answer it.
- 4.2. Data processing for the purpose of contacting us is carried out in accordance with article 6 (1) (1) a EU-GDPR based on your voluntary consent.
- 4.3. Personal data collected by us for the use of the contact form or an email with a question will be automatically deleted after the request has been processed, no later than 3 months after the request you made.

## § 5 Data security

We use the usual SSL (Secure Sockets Layer) method in our app.

We also use appropriate technical and organizational security measures to protect your data against accidental or deliberate manipulation, partial or complete loss, destruction or unauthorized access by third parties. Our security measures are continuously improved in accordance with technological development.

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